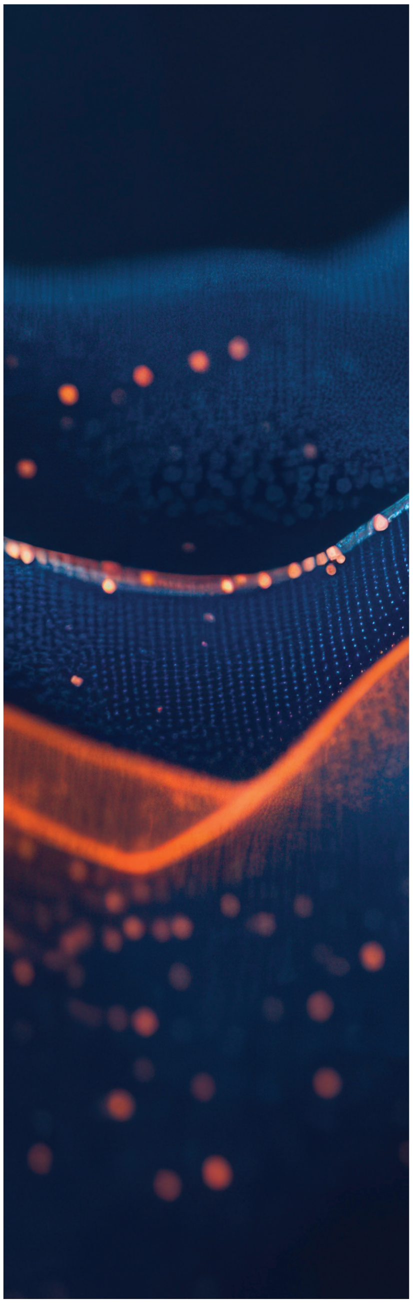
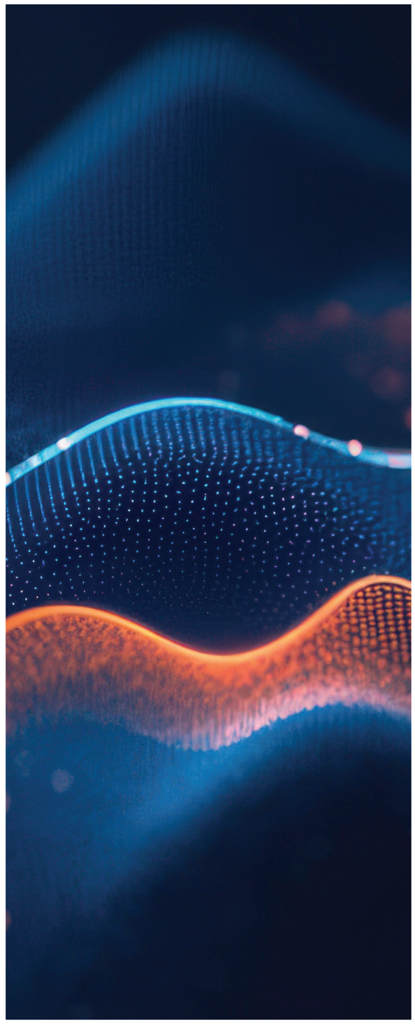
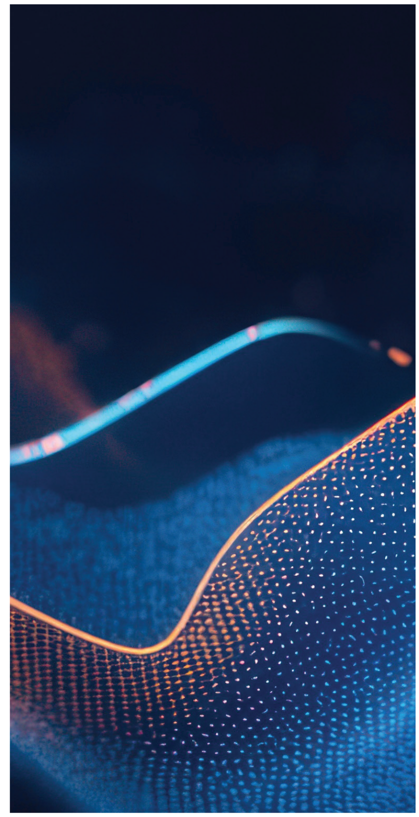
FROST & SULLIVAN

BEST PRACTICES







2026 TAIWAN CYBERSECURITY SERVICES

COMPANY OF THE YEAR

中華資安國際

CHT Security

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Best Practices Criteria for World-Class Performance

Frost & Sullivan applies a rigorous analytical process to evaluate multiple nominees for each recognition category before determining the final recognition recipient. The process involves a detailed evaluation of best practices criteria across two dimensions for each nominated company. CHT Security excels in many of the criteria in the cybersecurity services space.

RECOGNITION CRITERIA

Visionary Innovation & Performance	*Customer Impact*
Addressing Unmet Needs	Price/Performance Value
Visionary Scenarios Through Megatrends	Customer Purchase Experience
Leadership Focus	Customer Ownership Experience
Best Practices Implementation	Customer Service Experience
Financial Performance	Brand Equity

The Transformation of the Cybersecurity Services Industry

Taiwan’s cybersecurity services market is entering a new phase of growth as enterprises accelerate the adoption of artificial intelligence (AI), cloud-native architectures, and increasingly interconnected digital ecosystems. While these technologies create significant opportunities for innovation and operational efficiency, they also expand the cyber threat landscape by introducing new attack vectors, more sophisticated adversaries, and greater operational complexity. Organizations are therefore seeking cybersecurity partners that can deliver continuous monitoring, advanced threat detection, and strategic guidance while helping them securely adopt emerging technologies.

At the same time, the role of managed and professional security service providers continues to evolve beyond traditional monitoring and incident response. Customers increasingly expect providers to deliver proactive threat intelligence, AI-driven analytics, cloud security expertise, offensive security testing, and governance capabilities that address both current operational risks and long-term digital transformation initiatives. As AI adoption accelerates across enterprises, cybersecurity providers must also help organizations manage risks associated with AI applications, data protection, and regulatory compliance.

Defending the AI Frontier: Closing the Next-Generation Security Gap

Founded in 2017, CHT Security has established itself as a prominent cybersecurity services provider in Taiwan, with a strategic focus on addressing emerging risks associated with AI adoption and digital transformation. Through continued investment in AI-enabled security operations, proprietary technologies, and integrated managed and professional security services, the company supports organizations in strengthening cyber resilience across increasingly complex IT environments. Its portfolio spans security operations, AI security assessments, cloud security, offensive security services, and governance-focused capabilities designed to help enterprises respond to evolving cybersecurity requirements.

CHT Security’s emphasis on technology innovation, operational execution, and customer-centric service delivery differentiates the company within Taiwan’s cybersecurity services market. By combining AI-enabled security operations with proprietary research capabilities and a broad portfolio of managed and professional services, the company demonstrates a forward-looking approach that enables customers to navigate emerging cyber risks while supporting secure digital transformation. These strengths provide a solid foundation for continued growth and reinforce CHT Security’s position as a leading cybersecurity services provider in Taiwan.

The rapid adoption of AI technologies has introduced a new set of cybersecurity considerations as organizations seek to protect AI models, data pipelines, and AI-enabled business processes alongside traditional IT infrastructure. This evolution has increased demand for cybersecurity services that provide stronger governance, enhanced visibility, and specialized protection for AI deployments.

CHT Security has responded to these requirements by expanding its AI-enabled security operations center (SOC) capabilities. The company's AI-powered SOC integrates proprietary AI technologies into its security risk management platform to support real-time threat detection, incident analysis, and automated reporting. Through natural language interfaces and AI-assisted analysis, security teams can more efficiently interpret events, prioritize response activities, and streamline investigation workflows.

Beyond security monitoring, CHT Security has broadened its portfolio with AI-focused security assessment services designed to evaluate emerging risks associated with enterprise AI adoption. Its AI application testing services assess issues such as prompt injection, model manipulation, sensitive information disclosure, and other vulnerabilities by leveraging recognized industry frameworks and offensive security methodologies. These assessments are complemented by practical remediation guidance that helps organizations strengthen the security of AI-enabled environments.

> *“By combining AI-enabled security operations with proprietary research capabilities and a broad portfolio of managed and professional services, the company demonstrates a forward-looking approach that enables customers to navigate emerging cyber risks while supporting secure digital transformation. These strengths provide a solid foundation for continued growth and reinforce CHT Security’s position as a leading cybersecurity services provider in Taiwan.”*
>
> ***- Vivien Pua***
> ***Industry Principal***

The company also offers AI cybersecurity posture assessment services that evaluate governance mechanisms, operational controls, and technical safeguards surrounding AI deployment and usage. By identifying potential gaps and recommending improvements, these assessments help organizations establish more secure and sustainable AI governance practices.

Collectively, these capabilities demonstrate CHT Security’s ability to anticipate and address the evolving security demands of AI-driven enterprises. By embedding intelligence, automation, and governance into its service portfolio, the company enables organizations to adopt AI with greater confidence while maintaining robust security controls. This forward-looking approach not only addresses immediate customer needs but also positions CHT Security at the forefront of securing next-generation digital ecosystems.

Architecting the Future: Leveraging Megatrends into Strategic Advantage

CHT Security has aligned its cybersecurity strategy with major technology megatrends, particularly the convergence of AI, cloud computing, and digital transformation. Rather than viewing these developments solely as sources of risk, the company has expanded its service portfolio to help customers both leverage AI securely and strengthen cybersecurity operations through AI-enabled capabilities.

A notable example is AI Archway, the company's platform designed to improve visibility into enterprise AI usage while supporting governance and security controls. The platform provides centralized monitoring of AI-related activities, helps organizations identify unauthorized AI usage, incorporates organization-specific data leakage protection capabilities, and supports policy enforcement and compliance monitoring. These capabilities enable customers to adopt AI technologies while maintaining greater oversight and control over associated risks.

The company has also continued to invest in technical research and innovation. According to CHT Security, it has reported more than 150 common vulnerabilities and exposures (CVEs), reflecting sustained investment in vulnerability research and technical expertise. At the same time, it has expanded cloud security capabilities and AI-enabled security services to address evolving customer requirements across hybrid and multi-cloud environments.

"Beyond technology innovation, CHT Security places strong emphasis on operational excellence and service resilience to ensure the consistent delivery of cybersecurity services. The company continues to strengthen its business continuity capabilities and is in the process of obtaining ISO 22301 certification, reinforcing its commitment to operational preparedness, risk management, and service continuity."

- Vivien Pua
Industry Principal

Frost & Sullivan finds that CHT Security's ability to align service innovation with emerging technology trends strengthens its competitive positioning within Taiwan's cybersecurity services market. By combining AI-enabled security operations, AI governance capabilities, and cloud-focused security services, the company is well positioned to support organizations as they navigate increasingly sophisticated cybersecurity challenges.

Operational Discipline and Scalable Excellence: Turning Strategy into Results

Beyond technology innovation, CHT Security places strong emphasis on operational excellence and service resilience to ensure the consistent delivery of cybersecurity services. The company continues to strengthen its business continuity capabilities and is in the process of obtaining ISO 22301 certification, reinforcing its commitment to operational preparedness, risk management, and service continuity. This disciplined approach enables the organization to support customers with mission-critical security operations while maintaining high standards of reliability and governance.

The company has also demonstrated its ability to execute large-scale and technically complex cybersecurity engagements across a broad range of industries. CHT Security has secured projects involving AI security assessments, managed detection and response, red teaming, and large-scale network security deployments for customers spanning government agencies, financial institutions, semiconductor manufacturers, and other critical sectors. These engagements highlight the breadth of its technical expertise and its ability to address diverse cybersecurity requirements.

Rather than competing primarily on price, CHT Security focuses on delivering long-term value through comprehensive cybersecurity services that span prevention, monitoring, incident response, and post-incident support. By combining managed and professional security services with proprietary technologies and technical expertise, the company provides organizations with an integrated approach to strengthening cyber resilience while supporting evolving business and regulatory requirements.

Customer Trust as a Differentiator: Delivering End-to-End Experience Excellence

Customer engagement and long-term relationships remain central to CHT Security's operating philosophy. The company's customer retention rates exceed 90%, reflecting sustained relationships built on service quality, technical expertise, and ongoing collaboration indicative of strong satisfaction levels and a proven ability to meet evolving client needs. Structured engagement practices, including regular feedback collection, continuous service optimization, and proactive communication, form the backbone of this achievement. By maintaining close alignment with its customers, the company ensures that its offerings remain relevant and effective.

The integration of AI-driven tools within its services enhances the customer ownership experience. By simplifying complex security processes and providing actionable insights, these tools empower organizations to take greater control of their security posture. This combination of advanced technology and user-centric design creates a seamless and rewarding experience for customers.

CHT Security's brand strength is further reinforced by its commitment to integrity and professionalism. Its corporate values emphasize reliability, expertise, and a global outlook, all of which resonate strongly with customers. The company's willingness to extend support beyond contractual obligations highlights its long-term perspective and reinforces its reputation as a trusted advisor.

Customers often view their association with CHT Security as a mark of quality, reflecting the company's strong brand equity within the market. This perception not only enhances customer confidence but also contributes to broader market recognition and growth.

Through its emphasis on trust, service excellence, and customer empowerment, CHT Security delivers a comprehensive experience that extends beyond technical performance to encompass lasting business value.

Conclusion

CHT Security has demonstrated a clear ability to anticipate evolving cybersecurity requirements and translate emerging technologies into practical service offerings that address the needs of modern enterprises. Its continued investments in AI-enabled security operations, AI governance, cloud security, offensive security services, and proprietary research capabilities illustrate a forward-looking strategy that aligns closely with key developments shaping the cybersecurity landscape.

Supported by disciplined operational execution, a comprehensive cybersecurity services portfolio, and a strong emphasis on customer engagement, the company has established a differentiated position within Taiwan's cybersecurity services market. Its focus on innovation, technical excellence, and long-term customer value enables organizations to strengthen resilience as they navigate increasingly sophisticated cyber threats and accelerate digital transformation initiatives. Its strategic vision, technology leadership, operational capabilities, and sustained customer impact enable CHT Security to demonstrate the qualities expected of a market leader in cybersecurity services.

With its strong overall performance, CHT Security earns Frost & Sullivan's 2026 Taiwan Company of the Year Recognition in the cybersecurity services industry.

What You Need to Know about the Company of the Year Recognition

Frost & Sullivan's Company of the Year Recognition is its top honor and recognizes the market participant that exemplifies visionary innovation, market-leading performance, and unmatched customer care.

Best Practices Recognition Analysis

For the Company of the Year Recognition, Frost & Sullivan analysts independently evaluated the criteria listed below.

Visionary Innovation & Performance

Addressing Unmet Needs: Customers' unmet or under-served needs are unearthed and addressed to create growth opportunities across the entire value chain

Visionary Scenarios Through Megatrends: Long-range scenarios are incorporated into the innovation strategy by leveraging megatrends and cutting-edge technologies, thereby accelerating the transformational growth journey

Leadership Focus: The company focuses on building a leadership position in core markets to create stiff barriers to entry for new competitors and enhance its future growth potential

Best Practices Implementation: Best-in-class implementation is characterized by processes, tools, or activities that generate consistent, repeatable, and scalable success

Financial Performance: Strong overall business performance is achieved by striking the optimal balance between investing in revenue growth and maximizing operating margin

Customer Impact

Price/Performance Value: Products or services offer the best ROI and superior value compared to similar market offerings

Customer Purchase Experience: Purchase experience with minimal friction and high transparency assures customers that they are buying the optimal solution to address both their needs and constraints

Customer Ownership Excellence: Products and solutions evolve continuously in sync with the customers' own growth journeys, engendering pride of ownership and enhanced customer experience

Customer Service Experience: Customer service is readily accessible and stress-free, and delivered with high quality, high availability, and fast response time

Brand Equity: Customers perceive the brand positively and exhibit high brand loyalty, which is regularly measured and confirmed through a high Net Promoter Score®

Best Practices Recognition Analytics Methodology

Inspire the World to Support True Leaders

This long-term process spans 12 months, beginning with the prioritization of the sector. It involves a rigorous approach that includes comprehensive scanning and analytics to identify key best practice trends. A dedicated team of analysts, advisors, coaches, and experts collaborates closely, ensuring thorough review and input. The goal is to maximize the company's long-term value by leveraging unique perspectives to support each Best Practice Recognition and identify meaningful transformation and impact.

		VALUE IMPACT	
STEP		WHAT	WHY
1	**Opportunity Universe**	Identify Sectors with the Greatest Impact on the Global Economy	Value to Economic Development
2	**Transformational Model**	Analyze Strategic Imperatives That Drive Transformation	Understand and Create a Winning Strategy
3	**Ecosystem**	Map Critical Value Chains	Comprehensive Community that Shapes the Sector
4	**Growth Generator**	Data Foundation That Provides Decision Support System	Spark Opportunities and Accelerate Decision-making
5	**Growth Opportunities**	Identify Opportunities Generated by Companies	Drive the Transformation of the Industry
6	**Frost Radar**	Benchmark Companies on Future Growth Potential	Identify Most Powerful Companies to Action
7	**Best Practices**	Identify Companies Achieving Best Practices in All Critical Perspectives	Inspire the World
8	**Companies to Action**	Tell Your Story to the World (BICEP*)	Ecosystem Community Supporting Future Success

*Board of Directors, Investors, Customers, Employees, Partners

About Frost & Sullivan

Frost & Sullivan is the Growth Pipeline Company™. We power our clients to a future shaped by growth. Our Growth Pipeline as a Service™ provides the CEO and the CEO's growth team with a continuous and rigorous platform of growth opportunities, ensuring long-term success. To achieve positive outcomes, our team leverages over 60 years of experience, coaching organizations of all types and sizes across 6 continents with our proven best practices. To power your Growth Pipeline future, visit Frost & Sullivan at http://www.frost.com.

The Growth Pipeline Generator™

Frost & Sullivan's proprietary model to systematically create ongoing growth opportunities and strategies for our clients is fueled by the Innovation Generator™.

Learn more.

Key Impacts:

- **Growth Pipeline:** *Continuous Flow of Growth Opportunities*
- **Growth Strategies:** *Proven Best Practices*
- **Innovation Culture:** *Optimized Customer Experience*
- **ROI & Margin:** *Implementation Excellence*
- **Transformational Growth:** *Industry Leadership*

The Innovation Generator™

Our 6 analytical perspectives are crucial in capturing the broadest range of innovative growth opportunities, most of which occur at the points of these perspectives.

Analytical Perspectives:

- Megatrend (MT)
- Business Model (BM)
- Technology (TE)
- Industries (IN)
- Customer (CU)
- Geographies (GE)